

# Stephanie Spikoski

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## Summary

Articulate and driven to succeed. Strategic planning and client relationship management expert. Demonstrated ability to complete tasks accurately despite interruptions and competing demands. Customer-oriented with strong history of leading high-performance teams to meet or exceed objectives. Resolute and hardworking with internal drive to deliver excellence. Tactical team builder with strong background in training and team development.

## Experience

### **Life and Health Insurance Agent- Self Employed** Caulfield, MO

- Independent Agent
- May 2015 -Present
- Sales and Client services, application processing, general office tasks.

### **Judy Eastman Insurance** West Plains, MO

- Independent Agent
- October 2012 -Present
- Sales and Client services, application processing, general office tasks.

### **United Campus Housing Management Group** West Plains, MO

- General Manager of Shoe Factory Lofts
- February 2012 - October 2012
- Brand development, web site traffic growth, web site development. Developing privacy and client policies. Comprehensive database management Office administration. Adjudicatory and Resident Life development. Leasing, payments and terminations.

### **No Place Like Home Pet Resort** Puyallup, WA

- General Manager
- November 2007 - November 2011
- Brand development, web site traffic growth, web site development. Developing privacy and client policies. Comprehensive database management Office administration. Adjudicatory and Resident Life development. Leasing, payments, and terminations.

## Education

### **A.D. Banker & Company** 2015

- Insurance License, Insurance

### **University of Phoenix** 2009-2014

- Business, Entrepreneurial and Small Business Operations

### **Ozarks Technical Community College** 2003-2005

- Culinary Arts/Chef Training